

Easy Read

Exiting and Transitioning to a New Provider

There may be a time when Senses can no longer provide services to you.

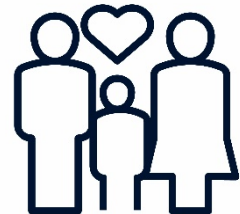


This may be because:

- You are not eligible for the services;



- You or your family have decided to leave;



- There is no more money available to pay for the services;



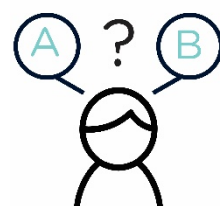
- The service provided is not meeting your needs;



- Senses has decided to not continue providing services.



We will help you find a new provider.



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We will develop an Exit Support Plan to help with your change to a new provider.

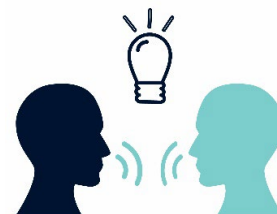


An Exit Support Plan is a document.

It helps us and you understand all the matters you will need to consider to have a smooth change to a new provider.



If there are problems with your move to a new provider we will help you solve them.



We will support you to make choices and decisions.



For further information, please contact us follows:



1300 111 881



admingroup@senses.org.au

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www.senses.org.au



Send a letter to the CEO,
Senses Australia,
PO Box 143, Burswood, WA, 6100



In person to any Senses Australia employee or
Volunteer