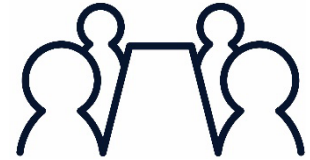


Easy Read Culture, Diversity, Values and Beliefs

Senses will respect your culture, diversity, values and beliefs.



Everything about you and your needs will be identified during your assessment process.



This information will be determined during our initial contact with you.



Your preferences such as the language spoken, culture or specific criteria will be considered, where possible.



Senses employees will support you to practice your culture, values and beliefs while accessing supports.



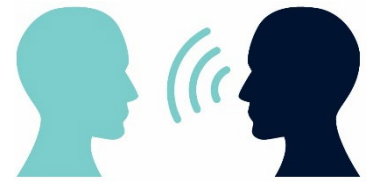
We will acknowledge your identity.



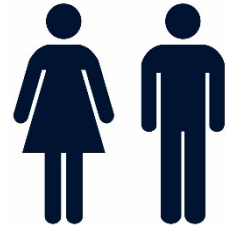
Easy Read

Culture, Diversity, Values and Beliefs

If English is your second language and you require an interpreter, we will organise one for you.



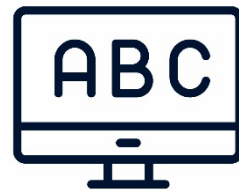
If requested, we can ensure the interpreter or support worker is of the same gender as you.



We will provide you with all the information in a language, mode of communication and terms that you request.



We will use “plain English” when communicating with you.



We will make sure that you understand all information provided to you.



Employees undertake Aboriginal and Torres Strait Islander cultural awareness training.



Senses is working towards adopting a Reconciliation Action Plan.

Easy Read Culture, Diversity, Values and Beliefs

If you have any questions, please contact Senses Australia:



1300 111 881



admingroup@senses.org.au



www.senses.org.au



Send a letter to the CEO,
Senses Australia,
PO Box 143, Burswood, WA, 6100



In person to any Senses Australia employee or
volunteer